

Welcome to our Chapter of ASG

Site membership at ASGsanjose.org & Access to the Members Only Page.

All current ASG San Jose Chapter members have access to the Members Only page.

****New Members will receive an email asking them to set up their Password & must follow the on-screen directions to establish their passwords and should be sure to **use the email address they used initially to establish their membership at ASG.** If you change your email address on down the road, please contact the [chapters website team](#). The chapter does not receive a separate members list from National ASG showing any changes with a members details, so we rely on you to let us know!**

New ASGSJ members have been added to the chapter “site member/Members Only page” list but a new password needs to be created. The initial email password is active for 30 days. If you are unable to locate the email use Option B. FYI - Any visitor to the website can be a site member, but the Web Manager has an additional setting that needs to be done for you to access the Members Only page.

Option A.

Step 1. Locate the email in your inbox and be sure to check your junk mail for the email. Click on [Create New Password](#).



ASG.SanJose

Create Your New Password

TO: [Your ASG membership address](#)

Inbox - iCloud 12:57 PM

Hi **Your Name**

To create your new password, click on the link below.

[Create New Password](#)

Thanks!

Please do not reply to this email

Step 2. Follow the prompts

Create New Password

Enter your new password below

Enter a new password

Re-type password

Create Password

Should see after email click.

Your password has been
changed.

OK

Success

Log In

New to this site? [Sign Up](#)

This is the general Log In to ASGSJ website. For access to the Members Only page the website team has an additional setting that they will need to complete. Most chapter members should already have access to Members Only page. Just a reminder for chapter members, the email that you use to access the ASG National site is the same as for the chapters website. If you have changed your email with national ASG or have any other Log In questions [please contact us](#).

Email *

Password *

[Forgot password?](#)

Log In screen

Option B. Unable to locate [Create New Password Email](#)

IF you can't locate the email for [Create New Password](#) in your inbox or junk mail or it has expired. (It its good for 30 days) You can try to create you new Passwords by doing the following. Please review ** above.

Step 1. From the drop down menu on the log in menu, Click on [Log In](#) or it may say [Hi, Your name](#) (next to the shopping bag in upper R corner).

Step 2. This will bring you to the next Form - Log In. (See above) Use the [Forgot Password?](#) link and follow the prompts.

Step 3. Locate in you inbox the new [Create New Password](#) email. Be sure to check your Junk/spam email folder. Click on [Create New Password](#).

Step 4. Which will take you back to the website and then follow the prompts to create your new password.

Option C.

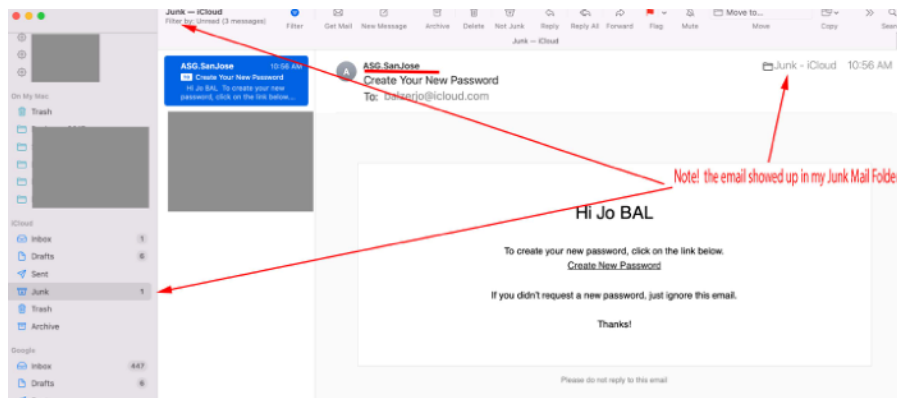
Email the website management team member (webmanager@ASGsanJose.org) and request for the “Reset Password” to be manually reset by the webmanager. You will need to Create a New Password. You will NOT receive an email directly from the website to reset your password. Rather when you go to Log In, there will be a message to Create a New Password on the Log In Screen. The website team will notify you when they have completed the manual reset password task. How quickly we are able to reply to this depends on what we are sewing or if we are sitting at our computers. (We all prefer to be sewing!)

Option D.

Please check first to see if you are already added as a site member by trying to Log In (see option B) & review the ** item above. As a New Member you can add yourself to be a Site Member on the website by using the Sign Up form. The webmanager will receive a notice of a new site member. We will verify your credentials, & review for contact listing duplication and when all is good we will manually update your settings and will send you an email that you now have access to the Members Only Page. Please be patient & we only follow up with ASG SJ Members

FYI

- reCaptcha from Google is turned on (the check off item pictures) and if you are having problems with this element, unfortunately there is little of what we can do & we are not able to make any changes with the reCaptcha. Wix has informed us that it is a problem with the users computer. If you get stuck in an endless loop with reCaptcha the best advice we found was to close you internet browser and start again. You could also try using a different Internet Browser. (example, you have tried Safari & are caught in a “loop”, then try a different Browser such as Firefox, Chrome, We are not endorsing which browser to use, just try a different one!). Thank you for your understanding.



Example: Create New Password email going to junk mail folder